


**JUNE 2009**

# TRAILWOOD NEWS

[www.trailwood.org](http://www.trailwood.org)


COMMUNITY  
NEWSLETTER

## Check Out the New Trailwood Website



Trailwood Maintenance Association is now online! Visit our new community website at [www.trailwood.org](http://www.trailwood.org). You can now obtain association and community-related information and documents such as policies, minutes, newsletters, community updates, management contacts and much more online. In addition, you can look up your billing account and make a payment, submit maintenance requests and change your billing address!

In order to access certain areas of the website and your online billing account, please refer to your billing statement for your username (account number) and temporary password. Should you decide to change your password, your new password will not be reflected on future billing statements. For website login assistance, please contact Customer Service at (949) 833-2600 or [accounting@keystonepacific.com](mailto:accounting@keystonepacific.com).



## 2009 ELECTION RESULTS

The Board of Directors would like to extend their appreciation to all Trailwood residents for the widespread support of the Annual Election. Hilary Lemansky was elected to the Board and incumbent Board member Bob King was re-elected.

In addition, the members voted in favor of applying any excess operating funds remaining at the end of the current fiscal year to either reserves or to next year's budget in order to reduce potential income tax liability. The entire Board looks forward to continuing to work on maintaining the quality of living within the Trailwood community.

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## Your Board of Directors

Bob King  
David Northcutt  
Christine Daily  
Hilary Lemansky

The Board of Directors will seat themselves at the meeting being held on May 27, 2009. Their positions will be announced in the July 2009 newsletter.

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*Next Board of  
Directors Meeting:  
July 23, 2009  
Keystone Pacific  
Office, Irvine.  
General Session  
begins at 6:30 pm.*

*If you wish to address  
the Board at the  
meeting, you must  
contact Cindy Ritter  
with Keystone Pacific  
Property Management,  
Inc. at (949) 838-3245  
prior to the meeting to  
have your name and  
item of discussion  
placed on the agenda.*

## VANDALISM

Trailwood continues to have problems with vandalism of the common areas. If you see any suspicious persons on the property, please contact the Irvine Police Department at (949) 724-7000 immediately and notify the Canyonwood gate attendant. Also, if you notice any items damaged or vandalized, please contact Bea Garrahy (949) 838-3207 in the management office right away. Immediate notification helps to get items repaired quickly. Residents are the “eyes” of the community, and your assistance in spotting items in need of attention is greatly appreciated.

## PETS IN THE COMMUNITY

Please remember to keep your pets on a leash at all times, when in the common areas. If possible, bring a bottle of water when you walk your dog. By pouring water in the areas where your dog urinates, you can dilute the acidity of the urine and prevent brown spots in the grass. Please do all you can to keep your dog from barking into the late and/or early hours. Lastly, as a courtesy to your neighbors, please remember to pick up after your pets. Don't forget to bring a bag and/or scooper with you every time. If you do forget to take a bag with you bags can be found at the doggie walk station located at the east end of the park. Picking up after your pet is your responsibility.

## MANAGEMENT/COMMUNITY INFORMATION

LASER DECALS: Please contact Bea Garrahy at 949-838-3207; Email [bgarrahy@keystonepacific.com](mailto:bgarrahy@keystonepacific.com)

PARK RESERVATIONS OR MAINTENANCE REQUESTS: Please contact Bea Garrahy.

BILLING QUESTIONS: Please contact Accounting at (949) 833-2600 or [accounting@keystonepacific.com](mailto:accounting@keystonepacific.com)

CANYONWOOD GUARDHOUSE: (714) 832-0586; Fax (714) 832-1551

CREEKGLEN GUARDHOUSE: (714) 573-9879

COMMUNITY MANAGER: Cindy Ritter, CCAM®

Keystone Pacific Property Management, Inc.

16845 Von Karman, Suite 200 Irvine, CA 92606

Direct Line: (949) 838-3245 ~ Fax: (949) 833-0919

E-mail: [critter@keystonepacific.com](mailto:critter@keystonepacific.com)

### **For Emergency Service call 949-833-2600**

Please follow the directions to be connected to the emergency service.

*Father's Day is June 21st.*

## GOING ON VACATION?

If you are planning a vacation getaway this summer, please remember to put a hold on your mail and newspaper deliveries, or ask a neighbor to pick them up for you. You can call 1-800-ASK-USPS to have your mail held until you return. Your newspaper's Customer Service department can put a hold on your newspaper deliveries and credit your account for the undelivered papers. Newspaper deliveries are an especially important concern. Several days worth of newspapers on your doorstep are not just unattractive, but they are an obvious sign that no one is home!

Also, be sure to place your vehicles in your garage or driveway. Vehicles cannot be stored in the street. Any vehicles that appear to be stored may be subject to being towed.