

October 2017

Trailwood

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WWW.TRAILWOOD.ORG

WWW.TWITTER.COM/TRAILWOODASSOC

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606



**You are cordially
invited to the
14TH ANNUAL TRAILWOOD
HARVEST FESTIVAL
SATURDAY, OCTOBER 7, 2017
3:00 PM TO 6:00 PM**

Activities will include an animal "meet & greet" experience provided by Wild Wonders, a balloon artist, face painting, and two bounce houses. Residents will enjoy the catered hot dogs, hamburgers and bratwurst with all the fixings. Snacks will include popcorn, cotton candy and sno-cones.

Please bring your family's favorite appetizer, entrée, salad or dessert to share with your fellow Trailwood residents. For our potluck to be successful, please plan for your item to serve 10-15 people.

We are grateful to Mike Dunn of Coldwell Banker Platinum Properties for his generous donation and continued support of this annual event.

SUVEILLANCE CAMERAS AT THE POOL AND PARK

The Board of Directors had previously approved the installation of a security camera system. The system installation is now completed and will allow the Board, Management and Nordic Security to more effectively monitor and respond to issues as well as assist in the identification of those responsible when incidents occurs. Please continue to be vigilant and report any suspicious activity or after-hours pool use to Nordic Security and Irvine PD immediately. The Canyonwood Gate is open 24 hours a day and can be reached in person or by phone at 714-832-0586. Irvine PD can be reached at 949-724-7200.



BOARD OF DIRECTORS

President: Maajed Abahusayn
Vice President/Secretary: Bob King
Treasurer: David Northcutt

NEXT BOARD MEETING

Tuesday, November 21, 2017
Homeowner Forum @ 6:30 P.M.
Keystone Pacific Property
Management, LLC
16775 Von Karman Ave., Suite 100
Irvine, California 92606

The final agenda will be posted on the bulletin boards at the community entrances and available on the Association's website at least 4 days in advance of the meeting.

Please note: If you wish to address the Board at the meeting, please contact Michael Gonzalez at (949) 838-3214 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

CONTACT INFORMATION

COMMUNITY MANAGER:

Michael Gonzalez, CMCA
Main Line: (949) 833-2600
Direct Line: (949) 838-3214
Fax: (949) 833-0919
Email: mgonzalez@keystonepacific.com

COMMON AREA ISSUES:

Rigo Montes De Oca
Phone: 949-838-3201
Email: rmontesdeoca@keystonepacific.com

Keystone Pacific Property Management, LLC

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

October 2017 REMINDERS

Keystone Pacific Closed in Observance of Columbus Day – Monday, October 9th.

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

HALLOWEEN SAFETY TIPS

- Consider fire safety when decorating, do not overload electrical outlets with holiday lighting or special effects.
- Check around your property for low tree limbs, overgrown shrubs, support wires or garden hoses that may prove hazardous.
- Plan ahead to make and or purchase costumes that are bright and reflective. Make sure that shoes fit well and that costumes are short enough to prevent tripping or entanglement. Consider face painting as an alternative to a mask, this will ensure adequate visibility while walking through the community.
- Secure emergency identification (name, address, phone number) discreetly within Halloween attire or on a bracelet.
- Remind all household drivers and guests to remain cautious and drive slowly throughout the community. Please remember that the speed limit at Trailwood is **20 M.P.H.**



DECEMBER HOLIDAY LIGHTING CONTEST

The Association holds a holiday lighting contest each December. Now is the time to get a jump on the holiday festivities and start planning your exterior holiday decorations. Additional details will be provided in the November newsletter.

VISIT www.Trailwood.org!

Log onto the community website to:

- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies, forms
- Register to receive E-Notifications and E-Statements
- Access your account online
- Pay your HOA bill online



Should you have a problem logging onto the community website, please call Customer Care at 949-833-2600.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

REMINDERS

TRASH PICK-UP DAY: Monday

Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month

Please do not park on the streets between the hours of 8 A.M. to 4 P.M.

INFORMATION

TRAILWOOD PARK

RESERVATIONS:

Complete the reservation form and please call 949-430-5808

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or

customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME INFORMATION:

Please check the Association's website at www.trailwood.org

CANYONWOOD GATEHOUSE:

714-832-0586; Fax 714-832-1551

CREEKGLEN GATEHOUSE:

714-573-9879; Fax 714-573-8620

NORDIC ONLINE ACCESS:

You may add guests and vendors online via the Nordic Security Website at www.nordicsec.com. You will need to use your Nordic ID and password to complete your request.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Peri Kennedy at 714-573-9879 to purchase additional Transponders and/or Fobs.

VANDALISM:

Please report it immediately to Nordic Security at **714-832-0586**.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: **949-724-7200**

ANIMAL CONTROL: 949-724-7092