

November 2017

Trailwood

WWW.FACEBOOK.COM/TRAILWOOD

WWW.TRAILWOOD.ORG

WWW.TWITTER.COM/TRAILWOODASSOC

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

ENTRY GATE - GUESTS

Previously, Management and Nordic Security have received complaints about long lines and wait at the entry gates during certain parts of the day. In response, Nordic Security, has asked residents to help speed up the flow of gate traffic by calling in guests ahead of time or registering guests online at www.nordicsec.com. We thank all of you for your efforts to help with this matter. Should you need any help with the guest registration process, please contact the Post Commander with Nordic Security at the Creekglen Gate in person or call 714-573-9879.

KEEP OUR COMMUNITY SAFE

Please remember that the speed limit at Trailwood is **20 M.P.H.** It is imperative that **all residents and guests** observe all traffic laws (Stop Signs, Yield Signs, Fire Hydrants & Parking Regulations) while in our community. Any person in violation will be subject to the Association's violation policy.



POOL HEAT OFF - OCTOBER 31, 2017

We hope everyone had a fun and safe swim season. The Trailwood pool heat will be shut off on October 31, 2017. The Meadowood Pool will be heated year-round for your enjoyment.

DAYLIGHT SAVINGS TIME

Sunday, November 5th is the day to FALL BACK

Please remember to turn your clocks back one hour. This is the perfect time to change the batteries in your smoke detectors too. A quality alkaline battery should be installed and replaced every six months.



BOARD OF DIRECTORS

President: Maajed Abahusayn
Vice President/Secretary: Bob King
Treasurer: David Northcutt

NEXT BOARD MEETING

Tuesday, November 21, 2017
Homeowner Forum @ 6:30 P.M.
Keystone Pacific Property
Management, LLC
16775 Von Karman Ave., Suite 100
Irvine, California 92606

The final agenda will be posted on the bulletin boards at the community entrances and available on the Association's website at least 4 days in advance of the meeting.

Please note: If you wish to address the Board at the meeting, please contact Michael Gonzalez at (949) 838-3214 ten days prior to the meeting to have your name and item of discussion placed on the agenda.

CONTACT INFORMATION

COMMUNITY MANAGER:

Michael Gonzalez, CMCA
Main Line: (949) 833-2600
Direct Line: (949) 838-3214
Fax: (949) 833-0919
Email: mgonzalez@keystonepacific.com

COMMON AREA ISSUES:

Rigo Montes De Oca
Phone: 949-838-3201
Email: rmontesdeoca@keystonepacific.com

Keystone Pacific Property Management, LLC

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

November 2017 REMINDERS

- Keystone Pacific Closed in Observance of Thanksgiving - Thursday, November 23rd & Friday, November 24th
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

WINTER MAINTENANCE REMINDERS

- Clear leaves and debris from your rain gutters and downspouts.
- Check all windows, they may need caulking replaced or window screens may need to be repaired.
- Check doors to see if weather stripping needs to be replaced.
- Clear your flower beds of weeds, spent flowers and leaves. It is a great time to trim back shrubs and bushes.
- Homeowners should consult with a qualified tree trimming company on an annual basis regarding front and rear yard tree trimming and maintenance.



DECEMBER HOLIDAY LIGHTING CONTEST

The Association holds a holiday lighting contest each December. Now is the time to get a jump on the holiday festivities and start planning your exterior holiday decorations. The holiday lighting displays will be judged on December 18th. One winner will be selected for each neighborhood and there will be three over all winners in the categories of Best Traditional, Best Animated and Best of Trailwood. Festive yard signs will be placed in each of the winner's yards for all to see.

VISIT www.Trailwood.org!

Log onto the community website to:



- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies, forms
- Register to receive E-Notifications and E-Statements
- Access your account online
- Pay your HOA bill online

Should you have a problem logging onto the community website, please call Customer Care at 949-833-2600.

REMINDERS

TRASH PICK-UP DAY: Monday
Please store your trash cans out of view of the street by Monday evening.

STREET SWEEPING:

1st Thursday Every Month
Please do not park on the streets between the hours of 8 A.M. to 4 P.M.

INFORMATION

TRAILWOOD PARK RESERVATIONS:

Complete the reservation form and please call 949-430-5808

BILLING QUESTIONS / SIGN UP FOR ACH PROGRAM:

Please contact Customer Care at 949-833-2600 or customercare@keystonepacific.com

ASSOCIATION WEBSITE:

www.trailwood.org

NORTHWOOD POINTE MASTER ASSOCIATION INFO:

www.nwpointe.org

APPROVED COLOR SCHEME INFORMATION:

Please check the Association's website at www.trailwood.org

CANYONWOOD GATEHOUSE:

714-832-0586; Fax 714-832-1551

CREEKGLEN GATEHOUSE:

714-573-9879; Fax 714-573-8620

NORDIC ONLINE ACCESS:

You may add guests and vendors online via the Nordic Security Website at www.nordicsec.com. You will need to use your Nordic ID and password to complete your request.

KEY FOBS/TRANSPONDERS:

The forms may be found on the community website. Please contact Peri Kennedy at 714-573-9879 to purchase additional Transponders and/or Fobs.

VANDALISM:

Please report it immediately to Nordic Security at 714-832-0586.

IRVINE POLICE DEPARTMENT:

Non Emergency Line: 949-724-7200

ANIMAL CONTROL: 949-724-7092